**Otten, Jesse R**. 

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Mission statement: Striving to be a key member of a great team of professionals that work cohesively to create the best possible product. I am dedicated to the endeavor of learning new processes and skills to achieve personal, as well as professional efficiency.

**Experience:**

QA Architect

Charles Schwab, Apr’ 19 to current

* Set up API automation using Ruby and Cucumber
* Test iOS and Android apps
* Create test plans
* Planning new features and timelines
* Assisting in setting up deployment pipeline
* Grooming of tickets
* Establish defect creation processes
* Establish processes to include testing in SDLC
* Implement native app automation plan

Lead of QA

Blinker, Sep’ 17 to Mar’ 19

* Coordinate resource allocation for incoming projects
* Native iOS automation using xCode and swift
* Native Android automation using espresso and Kotlin
* Used Selenium for web automation and spearheaded the first tests to use appium for cross platform mobile automation
* Testing of mobile clients through emulators and physical devices
* Testing of web applications
* Testing of API calls utilizing many tools including GraohiQL
* Development of automated tests in Ruby framework
* Subject matter expert in GraphQL
* Contribute at solutioning, design, and implementation of a new project
* Manage environments and builds with Circle CI
* Develop solutions in the API code base to facilitate automated testing.
* Perform Agile Manager duties for selected projects
* Plan and implement new workflows
* Participate in company wide hackathon
* Diagnosing build issues and fixing or reporting them
* Build local iOS and Android builds
* Manage automation repo in github
* Maintain test data in SQL Lite DBs located in an amazon S3 bucket
* Coordinate, run, and participate in retros

Lead of mobile QA

Charter Communication, Sep ’16 to Sep’ 17

* Maintaining schedule of release testing
* Generating and providing test results to stake holders
* Coordinate with multiple departments to find innovative resolutions to issues that are mutually approved
* Keep up to date on features and fixes coming into QA and preemptively prepare the QA team
* Manual testing of multiple platforms (iOS, Android, Web, Roku, and Xbox)
* Using a Jenkins build server to create, distribute, and install builds
* Using Crashlytics to monitor and distribute builds to testers
* Utilizing Apple connect and test flight to give access to beta builds to testers across the globe
* Verification and manipulation of web calls through Charles proxy
* Creating training documents on TWC and Charter internal wiki
* Writing, maintaining, and executing test cases
* Collaborating with development team in an agile environment
* Hold meetings to ensure deadlines are met, problems addressed early, and to encourage collaboration

Senior QA Engineer

Time Warner Cable / Charter Communication, Aug ’13 to Sep ‘16

* Manual testing of multiple platforms (iOS, Android, Web, Roku, and Xbox)
* Verification and manipulation of web calls through Charles proxy
* UAT testing
* Creating training documents on TWC internal wiki
* Writing, maintaining, and executing test cases
* Collaborating with development team in an agile environment
* Coordinating resources to accommodate current sprint
* Directing test automation by assigning test cases to be automated and approving the final scripts.
* Collaboration with developers on automation scripts and practices
* Running and reporting on automated testing
* Maintaining automated test scripts when needed
* Hold meetings to ensure deadlines are met, problems addressed early, and to encourage collaboration

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**References:**

Eric Rodriguez

Test lead at iBeta Quality Assurance

[(720) 490-1428](about:blank)   [Rodriguezeric5@gmail.com](mailto:Rodriguezeric5@gmail.com)

Doug Mason

Automation test engineer at TWC

(440) 279-3565 douglas.a.mason@gmail.com

**Technical experience:**

|  |  |  |
| --- | --- | --- |
| iOS and Android | Xcode, Android Studio | Postman |
| Google products IE sheets... | github | intelli J products IE datagrip |
| Unix terminal | Charles proxy | Ruby / Rails |
| Circle CI | Consul | Web browsers |
| homebrew | selenium/appium | GraphQL |